

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Minh Duy Khuc

Confirmation No.: 1277

Application No.: 10/678,876

Group No.: 2616

Filed: 10/03/2003

Examiner: Phan, Tri H.

For: CALL CENTER COMMUNICATIONS SYSTEM FOR HANDLING CALLS TO
A CALL CENTER

**Mail Stop: Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450**

AMENDMENT

In response to the Office Action dated June 21, 2007, please enter the present amendment and consider the following remarks.